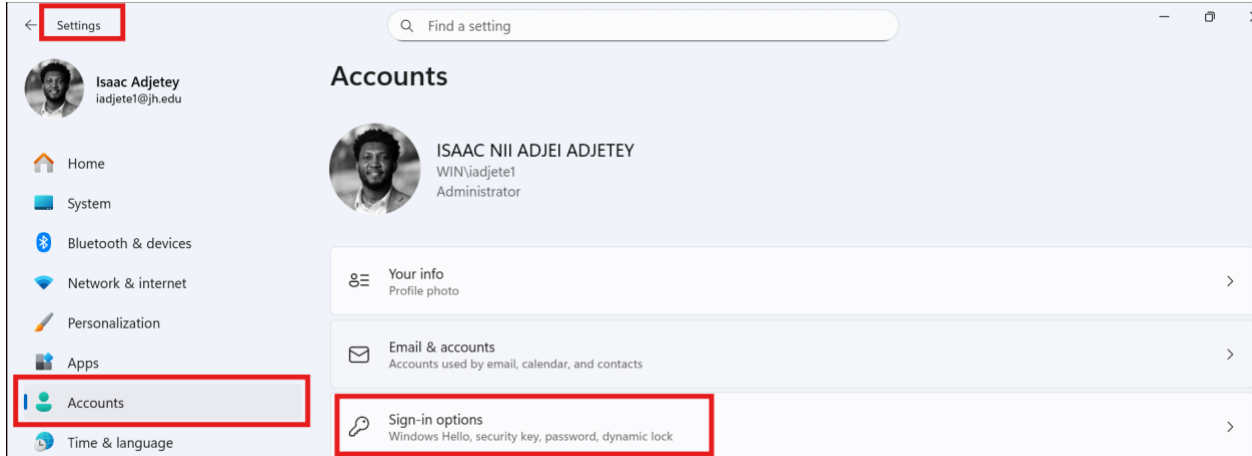


WH PIN Change and Reset

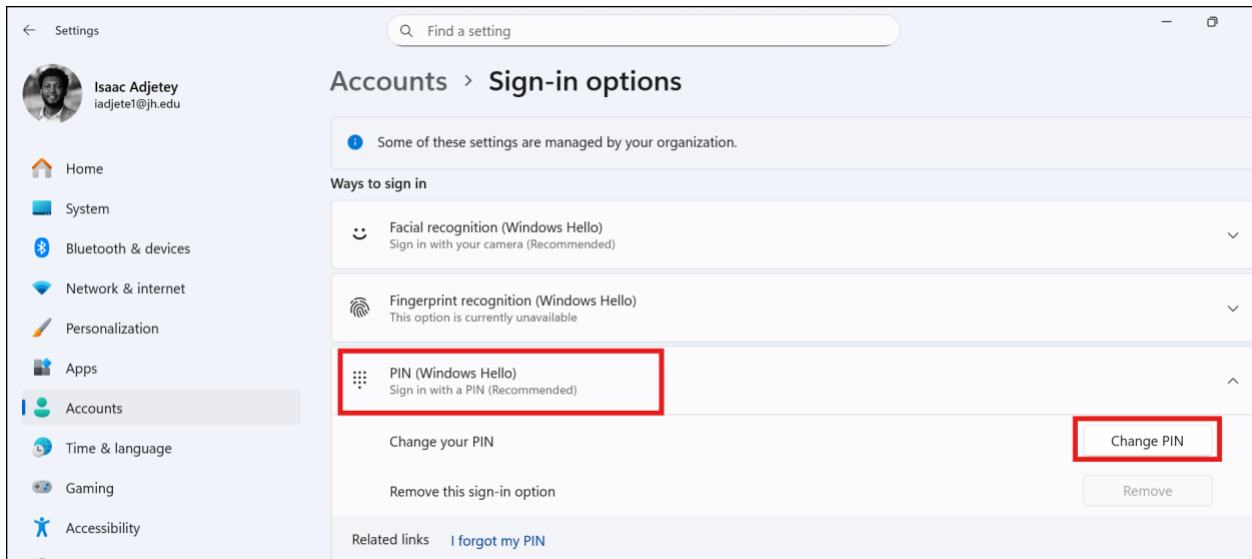
To reset your PIN, log in using your JHED and Password

Go to Settings → Accounts → Sign-in-Options

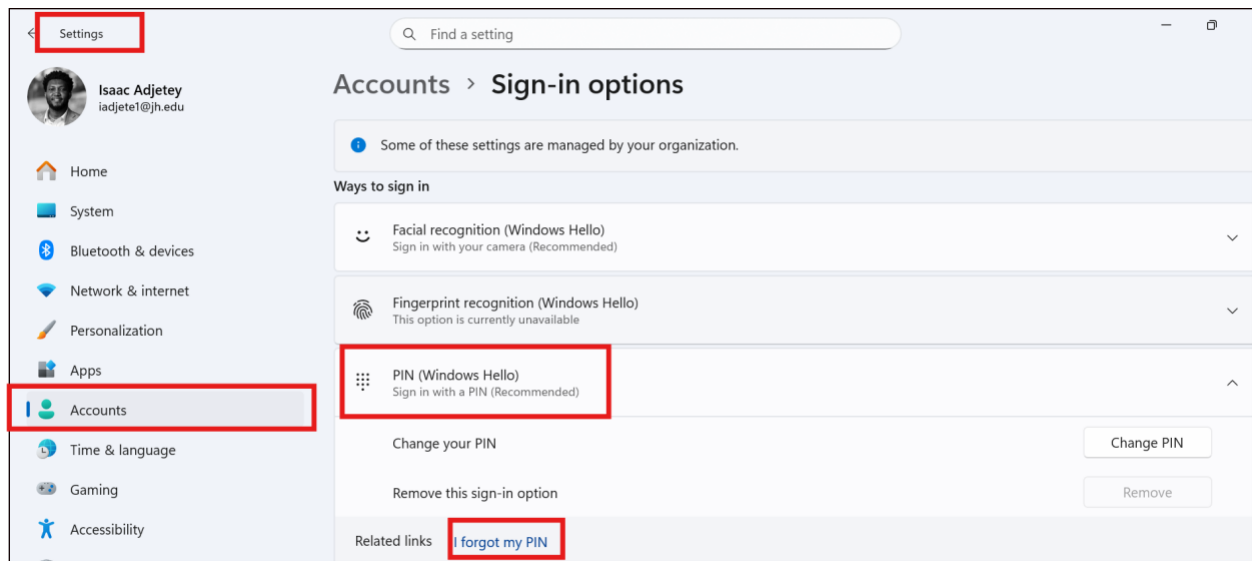


Click on PIN (Windows Hello)

Click on Change PIN to enter a new PIN.



Forgot my PIN



This is the simplest method and often resolves the issue.

1. Go to Settings > Accounts > Sign-in options.
2. Click on Windows Hello PIN.
3. Click "I forgot my PIN" and follow the on-screen instructions to reset it using your Microsoft account password.