Windows Registration Instructions

Step 1: Open Internet Explorer.

Step 2:
A. You should be redirected to our JHARS registration website.

If you are not automatically redirected, please enter http://jhars.nts.jhu.edu into the address bar.

B. Click Log On.

Step 3:
A. Enter your JHED ID and password.
B. Click Login.

Step 4: Click Dynamic IP.

Step 5: Click Confirm.

Step 6: You should see a screen confirming that registration was successful.

Step 7:
A. Click on the Gear Icon.
B. Click Internet Options.

If you are having trouble registering for wired or wireless service:
Call the JHU Help Desk anytime at 410-516-HELP (410-516-4357).
Step 8: Under the **Browsing History** heading, click **Delete**.

Step 9:
- A. Make sure that **Preserve Favorites website data** is unchecked.
- B. Make sure that **Temporary Internet Files** is checked.
- C. Make sure that **Cookies** is checked.
- D. Make sure that **History** is checked.
- E. Click **Delete**

Step 10: Wait until the process finishes, then close **Internet Explorer**.

Step 11: Reboot your computer to start using the internet.

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